



PAGE	ORDER DATE	ORDER NUMBER

QTY	PRODUCT CODE	DESCRIPTION	PRICE	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
									1 - FAULTY ITEMS 2 - INCORRECT ITEM RECEIVED 3 - PARCEL DAMAGED ON ARRIVAL

PLEASE FOLLOW THESE STEPS TO RETURN/EXCHANGE YOUR ORDER WITHIN 14 DAYS OF RECEIPT;

1. Next to your items, please tick refund or exchange and select one of the return reason codes.
We are only able to exchange an item for the same item in a different size/colour.
2. If you have received an incorrect item, please tick exchange if still required.
3. Enclose this form within your parcel. **Please remember to get a proof of postage receipt.**
4. Orders will be processed with 24 hours upon receipt of returned items.

The returns policy does not affect your statutory rights.

Please ensure you return your unworn goods, as sold, with all the original packaging, tags and labels within 14 days of receipt. Items packaged in a box, e.g. fitness equipments, must be returned with the same outer packaging or bag for protection. Please do not apply the returns label directly to the product packaging.

If you have further enquiry before returning, please contact us at returns@fat.com.sg